

# Telecommunication Services

## SCAN Long Distance

Calls to locations within Washington State	Rate	Unit
Intrastate calls	\$0.0550	minute
Interstate calls	\$0.0575	minute
Canadian	\$.15	minute
International calls	\$.99	minute
Directory assistance	\$.75	per call

## SCAN Plus Calling Cards

	Rate	Unit
Calls to all 50 states	\$0.0975	minute
Other Calling Card Charges		
Surcharge	\$.10	per call
Canadian	\$.15	per minute
Surcharge	\$.35	per call
International	varied	by location
Operator assisted	\$5.50	per call

## Local Telephone Services

Central Office Services (Qwest locations)	Rate	Unit
Olympia, Lacey	\$24.00	line/month
Tacoma 589 prefix	\$26.00	line/month
Longview, Seattle, Spokane, Tacoma	\$28.00	line/month
Aberdeen, Bremerton, Centralia, Chehalis, Colfax, Colville, Omak, Puyallup, Tacoma 471 prefix, Yakima	\$30.50	line/month
Auburn, Bellevue, Bellingham, Federal Way, Kent, Pasco, Renton, Seattle 439 prefix, Shelton, Vancouver	\$32.50	line/month
Port Angeles, Port Orchard, Port Townsend, Walla Walla	\$33.00	line/month
Ephrata, Moses Lake	\$36.00	line/month
Other central office locations	Quote/service agreement	
PBX	Quote/service agreement	

## Conference Calling

	Rate	Unit
	\$0.12	minute/participant

## Proprietary Network Services

Unisys Network	Rate	Unit
Low Speed Connection	\$380.00	month
Medium Speed Connection	\$598.00	month
High Speed Connection	\$1,168.00	month

System 390 Network	Rate	Unit
Low Speed Connection	\$650.00	month
Medium Speed Connection	\$845.00	month
High Speed Connection	\$1,125.00	month

## Enhanced Voice Telecommunications Services

Automatic Call Distribution	Quote/service level agreement	
Interactive Voice Response	Quote/service level agreement	
Computer Telephony Integration	Quote/service level agreement	
Simon Voice Messaging Service		
Basic	\$7.00	mailbox
Standard	\$8.75	mailbox
Premium	\$10.75	mailbox
Virtual	\$6.95	mailbox
Special Applications	per quote	

## Wide Area Network Services

All priced within quote/service level agreement
Statewide Transport Network
TCP/IP Backbone Network
Frame Relay Services
Wireless Data Services
Intergovernmental Network Services (IGN)
Internet Access Services

## Technology Brokering Services

Current pricing available on the TechMall at <a href="http://techmall.dis.wa.gov">http://techmall.dis.wa.gov</a>
Workstation and Network Equipment
Configuration Services
Microsoft Select Licensing Services
Novell MLA Licensing Program

## Master Contracts

Current pricing available on the TechMall at <a href="http://techmall.dis.wa.gov">http://techmall.dis.wa.gov</a>
Wireless Telephone Equipment and Service
Digital Certificates
Small Business Telephone Systems
Internet Check Payment Service
Optical Fiber/Copper Cabling
Installation/Maintenance
Pager Equipment and Service
Personal Computers and Associated Equipment
Toll-Free Calling Services
Voice Processing Equipment
Web-based Application Support Services
Workstation Maintenance
Content Management
IT Research Services
Data Communication Products



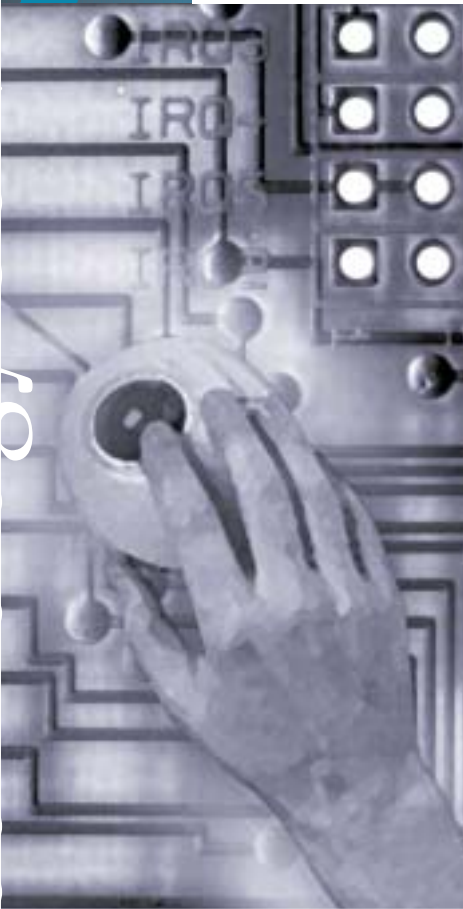
Washington State Department of  
**Information Services**

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[dis.wa.gov](http://dis.wa.gov)

Technology Services

RATE SCHEDULE



EFFECTIVE JULY 1, 2003

[dis.wa.gov](http://dis.wa.gov)

# Our core purpose at the Department of Information Services

is to provide technology leadership and services that make life better for the citizens of Washington.

Our goals are to:

- Maximize the use of Washington’s world-class IT infrastructure
- Foster collaborative approaches for solving business problems
- Encourage innovative uses of technology through vision, strategic planning and policy
- Build trusted partnerships through first-class customer service
- Provide cost-effective access to technology products and services by aggregating public sector demand
- Strengthen public confidence through reliable services

## Contact Us

http://dis.wa.gov/aboutdis/contacts.htm

Use Area Code 360 unless otherwise noted

DIS Director’s Office	902-3470
DIS Rate Information	902-3521
Customer Service Agreements	902-3551
State Government Directory Assistance	753-5000
Outside Olympia Calling Area	1-800-321-2808

### Computer Services

New and Ongoing Services	902-3041
Service Billing Questions	902-3527

### Telecommunication Services

General Information	902-9830
Technology Brokering Services/ Master Contracts	725-4200

### Interactive Technologies

Enterprise Security Services	902-3488
Video and Web Services	407-0609
Access Washington™/Inside Washington	725-5319

# Computer Services

## Computer Processing

System 390 Processing	Rate	Unit
Batch	\$395.00	process hour
ADABAS	\$395.00	process hour
TSO	\$395.00	process hour
CICS	\$395.00	process hour

## System 390 Volume Discounts

TSO	30% of sales greater than 3,000
ADABAS	30% of sales greater than 3,000
CICS	30% of sales greater than 3,000
BATCH	30% of sales greater than 14,000

## Unisys 2200

Processing	Rate	Unit
Batch	\$.70	KSUA*
Demand	\$1.70	KSUA
Realtime	\$.90	KSUA

\*KSUA=1000 SUAs (Standard Unit of Accounting) = UNISYS measurement tool.

## Production Services

### Staging, destaging and job submission

	Rate	Unit
Routine	\$36.00	hour
Rush or Walk-Through	\$46.00	hour

## Printing

Line (Computer Room)	\$1.00	1,000 lines
Remote (Customer Site)	Free	
Page Printer (Computer Room)	\$.026 + paper form cost	page

## Microfilm (COM)

Microfiche Originals	\$.30	fiche
Microfiche Duplicates	\$.10	fiche
Microfiche Pages	\$.0065	page

## System 390 Processing Discount Schedule

Job Class Batch	Title	Turnaround Objective	Prime (6 a.m.- 6 p.m. M-F)	Non-Prime (6 p.m.- 6 a.m. M-Sunday)
R	Regular scheduled (CA-7)	Due out time	1.00	.50
O	On-demand scheduled (CA-7)	Input queue	1.50	.75
J	Superhot	.1 hr	4.00	2.00
H	Hot Job	1 hr	2.50	1.25
A		2 hrs	2.00	1.00
D		4 hrs	1.50	.75
E	Off-Prime	Next morning		.65
F	Printspool	N/A	1.00	1.00
C		N/A	1.50	.75
TSO		N/A	1.00	.50
CICS		N/A	1.00	.50

System utilization charges are based on service levels by class.  
Notes: 1. Input queue includes time from read-in to start execution.  
2. Turnaround time includes time from read-in through job termination.  
3. Printing is excluded from turnaround and shift discounts.  
4. Job classes J and H may be submitted through CA-7 but will be billed at J and H billing factors.  
5. Class E jobs commence execution at 6 p.m. and will be accepted until midnight daily.  
6. The shift discounts will not be applied when initiation and/or termination occur during prime shift, except E class which always receives the shift discounts.

## Web Services

## Video Services

## Video Encoding/Digitalization

## Webcasting

## Ask George™

## Enterprise Security Services

Web Design and Development	per quote
Video Production and Satellite Broadcasting	per quote
Placing Video on the Web	per quote
Live Video Streaming	per quote
Customized Agency Search	per quote
Virtual Private Network (VPN)	\$15 per user/month
Fortress Services	quote per service level agreement

## Enterprise Storage

Tape	Rate	Unit
Reel Tape Storage	\$.096	reel/day
Cartridge Tape Storage	\$.08	cartridge/day
Offsite Storage (vaulting)	\$.06	tape/day
Virtual Tape	\$.007	gigabyte/hour

## Disk

S/390 Disk Storage	\$.350	gigabyte/hour
S/390 Dedicated Disk	\$90.00	volume/day
S/390 DASD Archiving	\$.01	gigabyte/hour
Unisys Disk Storage	\$.013	track/month
Unisys Shared Mass Storage	\$.005	track/month
Server Backup Services	\$7.50	gigabyte/month

## Enterprise Business Solutions

### Shared Web Hosting

	Rate	Unit
Set-up Fee	\$60.00	per set up
Basic (0-20 MB storage)	\$20.00	month
Standard (20 - 100 MB storage)	\$60.00	month
Intermediate (100 - 500 MB storage)	\$200.00	month
Advanced (500 MB - 2 GB storage)	\$400.00	month
Redirect page	\$20.00	month
LISTSERV®	\$7.00-\$250.00	list per month
>100,000 List Members	quote	per service level agreement
Shared Exchange E-mail	\$15.00	mailbox per month
Server Hosting	quote	per service level agreement
Enterprise E-mail	quote	per service level agreement
Secure File Transport	quote	per service level agreement